



BERJAYA SOMPO  
INSURANCE

Travel Insurance

# SOMPO TravelSafe

Fly And Leave Your Worries Behind.



Be it a vacation or a business trip that you are planning, do not miss out on getting protected from COVID-19. We bring you **SOMPO TravelSafe**, a comprehensive travel Policy that covers losses resulting from COVID-19 diagnosis\* and other unforeseen events during your travel.

Get **SOMPO TravelSafe** and have the best travel experience!

*Notes: \*Only applicable to fully vaccinated travellers. This Coverage is available for domestic travel plans, provided the Trip is scheduled by an air carrier.*

## 5 STUNNING REASONS TO CHOOSE SOMPO TRAVELSAFE



**Medical, Hospital & Other Expenses up to RM500,000 due to Covid**



**Overseas Quarantine Allowance Due to COVID-19**



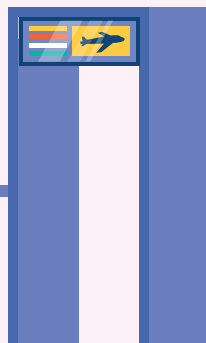
**Emergency Medical Evacuation & Repatriation**



**Automatic Extension due to flight delay or if You are hospitalised**



**Loss of Deposit or Cancellation due to Covid**



## KNOW THE BENEFITS COVERED

The Policy provides Overseas or Domestic Travel Plan. You can either choose Overseas or Domestic Travel Plan.

Under Overseas Travel Plan, you can choose either Elite A, B or C.

## OVERSEAS TRAVEL PLANS

BENEFITS		LIMIT PER PERSON / PER EVENT	SUM INSURED (RM)		
			OVERSEAS TRAVEL		
			ELITE A	ELITE B	ELITE C
1	MEDICAL & OTHER EXPENSES				
1.1	Medical, Hospital & Other Expenses	Up to 70 years	500,000	300,000	150,000
		Above 70 years	150,000	100,000	75,000
		Per Family	1,500,000	900,000	450,000
1.2	Alternative Medicine*	Per Individual	1,000	1,000	N/A
		Per Family	2,000	2,000	
1.3	Compassionate Visitation Care (due to Your hospitalisation)*	Per Individual	7,500	7,500	5,000
		Per Family	22,500	22,500	15,000
1.4	Compassionate Visitation Benefit (due to Your death)*	Per Individual	7,500	7,500	5,000
		Per Family	22,500	22,500	15,000
1.5	Medical Treatment in Malaysia* <i>Follow-up treatment within 60 days upon return to Malaysia.</i>	Up to 70 years	10,000	10,000	10,000
		Above 70 years	5,000	5,000	5,000
		Per Family	30,000	30,000	30,000
1.6	Child Care Benefit*	Per Individual	5,000	5,000	N/A
		Per Family	15,000	15,000	
1.7	Hospital Allowance*	Per Day	250	250	N/A
		Per Individual	10,000	10,000	
		Per Family	30,000	30,000	
1.8	Overseas Quarantine Allowance Due to COVID-19* <i>Quarantine at a <b>Designated Facility</b> overseas.</i>	Per Individual	2,000	2,000	1,000
		Per Family	4,000	4,000	2,000

\*Subject to maximum limit payable for item 1.1

<b>2</b>	<b>PERSONAL ACCIDENT</b>				
<b>2.1</b>	<b>Personal Accident</b>				
	a) Accidental Death				
	- Family Plan	Per Adult	250,000	200,000	100,000
	- Family Plan	Per Child	62,500	50,000	25,000
	- Individual Plan	Per Individual	250,000	200,000	100,000
	b) Permanent Total Disablement	Per Individual	250,000	200,000	100,000
	c) Loss of sight of one or both eyes and/or loss of one or more limbs	Per Individual	250,000	200,000	100,000
	Maximum per family for item 2.1	Per Family	750,000	600,000	300,000
<b>3</b>	<b>EMERGENCY MEDICAL EVACUATION &amp; REPATRIATION</b>				
<b>3.1</b>	<b>Emergency Medical Evacuation/ Repatriation</b>	Per Individual	250,000	250,000	250,000
<b>3.2</b>	<b>Repatriation of Mortal Remains</b>	Per Individual	250,000	250,000	250,000
	<b>Maximum limit payable for item 3.1 and 3.2</b>	Above 70 years	150,000	150,000	150,000
<b>4</b>	<b>TRAVEL INCONVENIENCES &amp; OTHER TRAVEL RELATED BENEFITS</b>				
<b>4.1</b>	<b>Loss of Baggage and Personal Effects</b>	Per Individual Per Family	5,000 15,000	5,000 15,000	N/A
<b>4.2</b>	<b>Baggage Delay</b> <i>RM200.00 for every 6 full consecutive hours delay</i>	Per Individual Per Family	800 2,400	800 2,400	N/A
<b>4.3</b>	<b>Personal Money &amp; Documents</b>	Per Individual Per Family	5,000 15,000	5,000 15,000	N/A
<b>4.4</b>	<b>Travel Delay</b> <i>RM200.00 for every 6 full consecutive hours delay</i>	Per Individual Per Family	3,000 6,000	3,000 6,000	N/A
<b>4.5</b>	<b>Travel Re-Route</b>	Per Individual Per Family	200 600	200 600	N/A
<b>4.6</b>	<b>Loss of Deposit or Cancellation</b>	Per Individual Per Family	15,000 45,000	15,000 45,000	N/A
<b>4.7</b>	<b>Travel Curtailment</b>	Per Individual Per Family	15,000 45,000	15,000 45,000	N/A

<b>4.8</b>	<b>Travel Overbooked</b> <i>RM200.00 for every 6 full consecutive hours for overbooked common air carrier and no alternative transportation is made available.</i>	Per Individual	1,000	1,000	N/A
		Per Family	3,000	3,000	
<b>4.9</b>	<b>Travel Misconnection</b> <i>RM200.00 if no alternative transportation available within 4 hours of the actual arrival time.</i>	Per Individual	200	200	N/A
		Per Family	600	600	
<b>4.10</b>	<b>Hijacking Inconvenience</b> <i>RM1,000.00 for every 24 full consecutive hours of hijack.</i>	Per Individual	8,000	8,000	N/A
		Per Family	24,000	24,000	
<b>4.11</b>	<b>Missed Departure</b>	Per Individual	1,000	1,000	N/A
		Per Family	3,000	3,000	
<b>4.12</b>	<b>Loss of Deposit or Full Payment due to Insolvency of Airlines</b>	Per Individual	5,000	5,000	N/A
		Per Family	15,000	15,000	
<b>4.13</b>	<b>Personal Liability</b>	Per Individual	1,000,000	1,000,000	N/A
		Per Family	3,000,000	3,000,000	

For Overseas Travel Plan, Benefit 1, 3, 4.6 & 4.7 also cover any event caused by COVID-19.

Please refer to the **Product Disclosure Sheet (PDS)** available at [www.berjayasompo.com.my](http://www.berjayasompo.com.my) for more information.

## DOMESTIC TRAVEL

BENEFITS		LIMIT PER PERSON / PER EVENT	
1	MEDICAL & OTHER EXPENSES		
1.1	Medical, Hospital & Other Expenses <small>ENHANCED</small>	Up to 70 years Above 70 years Per Family	25,000 12,500 75,000
1.2	Alternative Medicine* <small>NEW</small>	Per Individual Per Family	500 1,000
1.7	Hospital Allowance*	Per Day Per Individual Per Family	150 1,500 4,500
*Subject to maximum limit payable for item 1.1			
2	PERSONAL ACCIDENT		
2.1	Personal Accident		
	a) Accidental Death		
	- Family Plan	Per Adult	100,000
	- Family Plan	Per Child	25,000
	- Individual Plan	Per Individual	100,000
	b) Permanent Total Disablement	Per Individual	100,000
	c) Loss of sight of one or both eyes and/ or loss of one or more limbs	Per Individual	100,000
	Maximum per family for item 2.1	Per Family	300,000
4	TRAVEL INCONVENIENCES & OTHER TRAVEL RELATED BENEFITS		
4.1	Loss of Baggage and Personal Effects <small>NEW</small>	Per Individual Per Family	1,000 3,000
4.2	Baggage Delay <small>NEW</small> RM200.00 for every 6 full consecutive hours delay	Per Individual Per Family	400 1,200
4.4	Travel Delay <small>NEW</small> RM200.00 for every 6 full consecutive hours delay	Per Individual Per Family	400 1,200
4.6	Loss of Deposit or Cancellation <small>NEW</small>	Per Individual Per Family	1,000 3,000
4.12	Loss of Deposit or Full Payment due to Insolvency of Airlines <small>NEW</small>	Per Individual Per Family	5,000 15,000

Notes:

- For Domestic Travel Plan, Benefit 1.1, 1.2 and 1.7 cover medical expenses incurred due to Injury. In addition, the same Benefits also cover Illness caused by COVID-19, provided the trip is scheduled by an air carrier.
- Coverage for COVID-19 is only applicable to You, provided You are Fully Vaccinated.

Please refer to the **Product Disclosure Sheet (PDS)** available at [www.berjaysompo.com.my](http://www.berjaysompo.com.my) for more information.

## HOW MUCH TO PAY?

NO. OF DAYS	OVERSEAS TRAVEL (RM)					
	INDIVIDUAL			FAMILY		
	ELITE A	ELITE B	ELITE C	ELITE A	ELITE B	ELITE C
<b>Area 1 :</b> Australia, Brunei, Cambodia, China (excluding Tibet and Mongolia), Hong Kong, India, Indonesia, Japan, South Korea, Laos, Macau, Maldives, Myanmar, New Zealand, Pakistan, Philippines, Singapore, Sri Lanka, Taiwan, Thailand, and Vietnam.						
1 to 5	58	54	23	144	135	56
6 to 10	77	72	30	192	180	75
11 to 18	116	108	45	288	270	112
19 to 31	144	135	56	360	337	140
Each additional week thereafter	35	33	14	87	81	34
<b>Area 2 :</b> Worldwide excluding USA, Canada and Malaysia						
1 to 5	81	76	32	202	189	79
6 to 10	108	101	42	269	251	105
11 to 18	162	151	63	404	378	157
19 to 31	202	189	79	504	472	196
Each additional week thereafter	49	46	19	121	114	47
<b>Area 3 :</b> Worldwide excluding Malaysia						
1 to 5	104	98	41	260	243	101
6 to 10	138	130	54	345	323	134
11 to 18	208	195	81	519	480	202
19 to 31	260	243	101	648	607	252
Each additional week thereafter	63	59	25	156	146	61

Premium shown above excludes RM10 Stamp Duty and 6% Service Tax.

*Note: Premium is subject to RM10 Stamp Duty.*

## DOMESTIC TRAVEL

NO. OF DAYS	DOMESTIC TRAVEL (RM)	
	INDIVIDUAL	FAMILY
1 to 5	13	31
6 to 10	17	42
11 to 18	25	62
19 to 31	31	78
Each additional week thereafter	8	19

Premium shown above excludes RM10 Stamp Duty and 6% Service Tax.

*Note: Premium is subject to RM10 Stamp Duty and 6% Service Tax.*

## EXCLUSIONS

### Unfortunately, we do not cover these:

- Pre-existing illness, suicide or attempted suicide, intentional self-injury, and influence of alcohol or drug, etc.
- Any loss, injury, illness, damage, or legal liability arising directly or indirectly from planned or actual travel in, to or through Afghanistan, Belarus, Cuba, Democratic Republic of Congo, Iran, North Korea, Somalia, South Sudan, Sudan, Syria, Crimea (including Sevastopol), Venezuela and Zimbabwe.

*Note: This list is non-exhaustive. Please refer to the **Policy Wording** for the full list of exclusions.*

## FREQUENTLY ASKED QUESTIONS - TO HELP YOU UNDERSTAND THE COVERAGE BETTER

### 1. Who can be insured?

All Malaysians, Permanent Residents, Student Pass Holders or Employment Pass Holders/Work Permit Holders legally employed in Malaysia, dependent pass or long term social visit pass not including travel visa (that is issued by the relevant government authority in Malaysia) with full rights to enter into and return to Malaysia who are aged between 30 days and below 80 years old during the Trip.

### 2. What is the Period of Cover and Renewal Option?

This is a single Trip Policy. The duration of cover ranges from 1 day to a maximum of 120 consecutive days. This Policy is not renewable.

### 3. Can I cancel my Policy?

You may cancel your Policy by giving us a notice in writing. However, there is no refund of premium once the Policy is issued.

### 4. Whom should I reach out to if an Emergency Evacuation/Repatriation is needed?

You may contact our SOMPO Travel Hotline at +603-7628 3860 for 24 hours Overseas Emergency Assistance. We will bear the call charges made to the Hotline.

### 5. Am I allowed to amend my coverage details such as plan, travel period, etc?

You may contact your intermediary or our customer service to amend your coverage prior to the trip. Any amendments after the commencement of the trip is not allowed.



## 6. Is death due to COVID-19 payable?

COVID-19 is a disease and therefore it is not covered for accidental death benefit. Nevertheless, any event occurred under the following benefits due to COVID-19 are payable.

OVERSEAS TRAVEL	DOMESTIC TRAVEL*
1. Medical & Other Expense	1.1 Medical, Hospital & Other Expenses
3. Emergency Medical Evacuation & Repatriation	1.2 Alternative Medicine
4.6 Loss of Deposit or Cancellation	1.7 Hospital Allowance
4.7 Travel Curtailment	4.6 Loss of Deposit or Cancellation

\* Trip has to be scheduled by an air carrier.

This brochure is not a contract of insurance. The descriptions in the brochure are only a summary for quick and easy reference. Please refer to the **Product Disclosure Sheet (PDS)** for more information and **Policy Wording** for full details of the Policy terms and conditions, which are available at [www.berjaysompo.com.my](http://www.berjaysompo.com.my).

Underwritten by Berjaya Sampo Insurance Berhad (Registration No. 198001008821 (62605-U)). Berjaya Sampo Insurance Berhad is licensed under the Financial Services Act 2013 and regulated by Bank Negara Malaysia.



BERJAYA SOMPO INSURANCE

**Customer Service Centre**

Berjaya Sampo Insurance Berhad

Registration No. 198001008821 (62605-U)

Level 36, Menara Bangkok Bank

105, Jalan Ampang, 50450 Kuala Lumpur

Tel. : +603-2170 7300

Fax : +603-2170 4800

Toll Free : 1-800-889-933 (Within Malaysia)

E-mail : [customer@bsompo.com.my](mailto:customer@bsompo.com.my)

Website : [www.berjayasompo.com.my](http://www.berjayasompo.com.my)

Contact us for more information